Electronic Acknowledgement Receipt				
EFS ID:	1275408			
Application Number:	09944836			
International Application Number:				
Confirmation Number:	3316			
Title of Invention:	System and method for automated end-user support			
First Named Inventor/Applicant Name:	Daniel Keele Burgin			
Customer Number:	26874			
Filer:	Eleanor Maria Farrell Schalnat/Sherrill G Jones			
Filer Authorized By:	Eleanor Maria Farrell Schalnat			
Attorney Docket Number:	1160215/0531072			
Receipt Date:	26-OCT-2006			
Filing Date:	31-AUG-2001			
Time Stamp:	13:13:26			
Application Type:	Utility			
Payment information:				

Submitted with Payment	yes
Payment was successfully received in RAM	\$500
RAM confirmation Number	1184
Deposit Account	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)	
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		Total Files Size (in bytes):	261566		
Information:					
Warnings:				·	
3	Fee Worksheet (PTO-875)	fee-info.pdf	8164	no	2
Information:					
Warnings:					
2	Appeal Brief Filed	1160215_0531072_0994483 6_ArgumentsInSupport_Pre AppealRequestforReview.pdf	224296	no	5
Information:					
Warnings:					
1	Notice of Appeal Filed	1160215_0531072_0994483 6_Transmittal_NoticeOfAppe al_PrimaryExaminer.pdf	29106	no	1

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.